Member States Efficiency Briefing
• Improving UN operational efficiencies is a fundamental part of the United Nations Development System and management system reform.

• The Business Innovation Group – comprised of 35 UN entities - supports UN country teams to implement harmonized business operations agenda at the country level;

• Guided by the UNSDG Efficiency Roadmap (2022-2024), and based on the principles of Mutual Recognition and cost effectiveness, it aligns its support for country level business operations strategies, common back offices and common premises as well as global shared services.
Efficiency Initiatives

UNSDG Efficiency Agenda

- Common Premises
- Mutual Recognition
- Global Shared Services
- Client Satisfaction Principles
- Costing & Pricing Principles
- Common Back Offices
- Business Operations Strategy
Efficiency resources – hosted on UN INFO

Efficiency Dashboard
https://data.uninfo.org/home/_Effstatus

CP Dashboard
https://data.uninfo.org/home/_CPstatus

BOS Dashboard
https://data.uninfo.org/home/_BOSstatus
The Efficiency Dashboard tracks and monitors efficiency initiatives at inter-agency, agency and bilateral level.

Improved implementation and reporting on cost-efficiencies reflected in USD 405 m (2023 Secretary-General’s report QCPR implementation)
The dashboard offers data and analytics on UN premises and related expenditures at global, country and sub-national levels.

Projections of 2.6% (USD 1.6 M) efficiency gains. 582 common premises now accommodate 55% of UN personnel, with 39 projects under implementation.
USD 84M realized efficiencies in 2022, USD 108M estimated benefits for 2023, through 3,154 services at local level.

The dashboard includes data for all countries, for all UN entities, for all opportunities to collaborate and benefit from cost avoidance. It is updated annually based on the annual BOS review during Q1.

Public link: https://data.uninfo.org/home/_CPstatus
Business Operations Strategies (BOS)

A more robust and user-friendly BOS 2.0 Online Platform in UNINFO as a one-stop shop.

- simplified workflow for users to explore services in a more intuitive way
- improved reporting, data quality, validation
- Realtime results monitoring